

FIVE STAR PLUS INSTALLATION

Your GameTime Five Star PLUS Installation will include the following services by your Installer:

★ *Initial Contact – within 10 business days of DRP receipt of order*

- ★ Confirm installation contact person, telephone and fax number
- ★ Review installation process
- ★ Readiness questionnaire to be explained
- ★ Advise of “tentative” installation schedule

★ *Site Readiness – within 15 business days of order*

- ★ Complete readiness form from Installer or set up pre-construction meeting
- ★ Confirm delivery, unloading, storage, inventory, security, and trash disposal
- ★ Discuss coordination and timeline for site preparation and surfacing (to be installed after equipment)

★ *Confirmation – within 20 business days of order*

- ★ Shipment date
- ★ Delivery of equipment
- ★ Review inventory procedures
- ★ Site readiness, including marking utilities
- ★ Surfacing delivery (if ordered through GameTime)
- ★ Time and date of on-site pre-installation meeting the day of scheduled installation

★ *Installation*

- ★ Installer to arrive when scheduled
- ★ Complete Installation
- ★ Discuss progress with contact person

★ *Approval*

- ★ Walkthrough at the completion of installation
- ★ Complete Five Star PLUS Installation Satisfaction Form
- ★ Review equipment maintenance
- ★ Receive installation guide, tool kit, and touch-up paint

★ *Five Star PLUS Program*

- ★ GameTime Certified Installer will revisit your site within 90 days

